



Quality Action
Improving **HIV** Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form.)

GOSHH - Gender Orientation Sexual Health HIV
Ireland

2. Authors of the case study and contact details

(Please provide the name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool.)

Ann Mason (interviewer), manager@goshh.ie

Gráinne Woulfe (co-ordinator and respondent), CD club, sexualhealth@goshh.ie

Billie (note-taker), support@goshh.ie

3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..)

None

4. Project/programme

(Please briefly describe the project/programme to which you applied the tool.)

GOSHH operates a Condom Demonstration (CD) Club for young people under 18 years.

Young people receive a 30 minute demonstration about using condoms, along with safer sex information, either individually or in small groups. Once they have successfully completed this training, they are issued with a CD card, which entitles them to receive 4 free condoms each week once they show it to the receptionist.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool.)

To review the CD club process

To identify areas of improvement

To increase the numbers of young people joining the CD club

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it.)

The Succeed tool was used with three members of staff taking part. Ann Mason asked the questions, Gráinne Woulfe answered, and Billie recorded what was said.

The entire tool took 2 half-days to complete, with the writing up happening afterwards.

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted.)

- A very beneficial and useful exercise
- Great to have the time to think about the CD club in a focussed way
- We addressed every area of the CD club process
- We identified key areas that needed clarification
- Increased level of understanding between colleagues
- Now much clearer about what needs to happen in order to make improvements for the CD club

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours.)

- Essential to have one person who was just recording everything
- Necessary and well worth allocating sufficient time for the Succeed process
- It would have been useful if we could have typed into the document from the beginning - instead notes were hand written during the sessions and typed up afterwards and we still had problems with the form.

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